The capitalization of projects and programmes in theory and practice

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Oulu, December 14th, 2022

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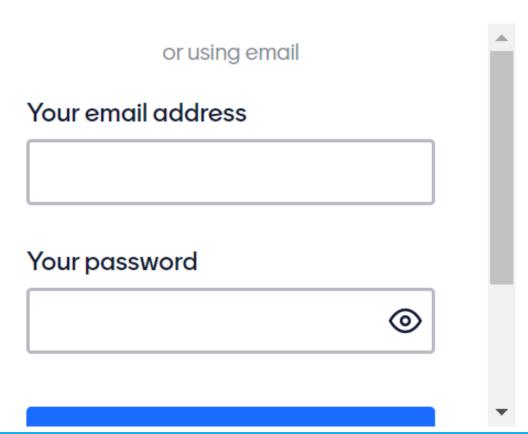
Introduction

What do you think of when you hear the word 'capitalization'?

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Capitalization in theory

Defining capitalization

- •Concept developed in the framework of **EU cooperation**, but...
- NOT defined in EU legislative documents or policy guidelines
- Definition "by subtraction", i.e. focusing on what capitalization is NOT:
 - not (exclusively) dissemination of knowledge
 - not (exclusively) communication
 - not (exclusively) result or impact assessment
- Yet, elements of all of the above can be identified in capitalization processes

Defining capitalization (2)

Adapting from a 2020 Interact definition, capitalization can be defined as

A building process aimed at consolidating the capital of (cooperation) projects and programmes with the objective of improving knowledge management (i.e., transfer of knowledge, multiplier effect, adaptation, awareness raising, and mainstreaming)

Capitalization vs. "not" capitalization

CAPITALIZATION

Capitalization of **experiences and results**, not only good practices.

Process based on analysis of needs of selected groups

Targeted at re-using, enhancing knowledge for a selected group of interested stakeholders

Structured approach (clear strategy)

COMMUNICATION / EVALUATION

Collection of results, practices, lessons learned with positive connotation

Giving **visibility** to results, normally to general public

Assessing results and practices against efficiency, effectiveness, value for money, sustainability, impact

Structured approach (clear strategy)

But, what is the "capital"?

No unique definition, it varies from case to case.

Roughly, it can be considered:

The knowledge generated by the sum and combination of results, processes, (positive and negative) practices a project/programme experiences throughout its life cycle and that are worth and can be analysed, reworked, transferred, and mainstreamed.

Capitalization as knowledge management tool

Transfer and reuse of knowledge are the core of capitalization for:

- Ensuring sustainability
- Contribute to the development and improvement of mainstream policies

KM to

- learn and classify (detailed specification of practices)
- learn and share (synergies outside the scope of the project)
- learn and train (transfer or mainstream)

Capitalization is part of the Project cycle!

Capitalization in practice

A step-by-step process

- 1. Define your **approach to capitalization**: tailor your work based on the stakeholders' needs and requirements:
 - 1. What
 - Who
 - 3. How
- 2. Design the exercise's rationale: review baseline and results
- **3. Capitalization plan** and preparation: objectives, expected results, tolos, means, etc. (*Project in Project*). Links with communication and evaluation.
- **4. Implementation** (and adjustments, if needed)
- 5. Disseminate and communicate results

Step 1 – Tailor your approach

Crucial moment of context analysis.

Capitalization is about planning and anticipation – do not improvise!

To capitalize or not to capitalize?

Action points

Context analysis: geo, political, socioeconomic framework, scope of the original project, degree of cooperation, etc.

Connect your capitalization with the **Programme's features** (if necessary)

Involve external stakeholder through consultation and/or other means

Questions

Is capitalization necessary? If yes, who is the target? What knowledge do we want to capitalize? And how?

What / how many **resources** can we dedicate to the process?

Step 2 – Prepare yourself

Define the baseline of your capitalization process

Set-up the process' basics

Action points

Review the **starting point of your project** (and where you are/want to be)

Review the (expected) **learning curve**: the process matters almost as much as the results

Embark stakeholders!

Questions

Considering what we want to capitalize upon, what has been **our project's trajectory?**

Are all relevant stakeholders involved? Do they share our approach?

Step 3 – The capitalization plan

Core step

Indicatively, it follows the same structure as a regular project

Action points

Having set the baseline, target groups, objectives, you can **define your** "capitalization project".

Define the methodology, implementation steps, products, indicators, etc.

Questions

What is the **expected outcome** of the capitalization process? What do we want to achieve, in terms of products/outputs and effects/outcomes, and/or advocacy? In which timeframe?

NB: look beyond mere "communication" products, publications, events – think strategically and innovate!

Step 4 – Make it happen

Operational step

Consist of implementing the capitalization plan

Action points

Turn the plan into **practice**: define the activities and their individual contributions to the plan

Simplify as much as possible.

Indicators per output/outcome, not activity

Questions

Are we achieving our goals? Are the target groups/external stakeholders adequately involved?

Are adjustments necessary?

Step 5 – Proud of your accomplishment?

Operational step aiming at sustainability and replication

Consist of concluding the implementation of the capitalization plan

Action points

Share lessons learned with reference group(s) and stakeholders

Link with storytelling

"Own" the process and ensure exchange beyond project life

Questions

What is/are the right tool(s) for **reaching out** our target group and increase sustainability?

How can we **maximize** dissemination? NB: NOT visibility per se! Communication is not the goal

What happens next? Look for and exploit synergies, link with other initiatives

Keep in mind

What is **your "capital"?** What is that you want to promote for re-use, expansion, demonstration, advocacy, etc.? Make capitalization **part of your theory of change**.

Get out of your bubble! The added value of the capitalization process is not only for your ears: share it with external stakeholders and relevant target groups – **increased ownership is a necessary precondition for success**.

Rework information for adaptation and reach out.

Resourcing the process is as important as the capitalization plan: internalization or externalization of costs shall be defined from the get-go.

Define your **timeline** factoring in available resources and expected results (do not underestimate time needs)

Another capitalization is posible, isn't it?

Three types of capitalization (steps 1, 2, and 3)

Learn and classify

- 1. DB
- 2. Identification and categorization of results
- 3. Thematic analysis

2. Learn and share

- 1. Reaching out targeted stakeholders
- 2. Tailor-made products
- 3. Clustering for synergies and complementarities

3. Learn and train

- 1. Transfer and/or mainstream practices
- 2. Building on positive (but also negative!) examples
- 3. Creation of community of practices/advocacy groups

How to define what capitalization to put in practice:

Context - What is the level of integration of the cooperation territory?

Willingness - What is the level of understanding and prioritization of our project's topic?

Readiness - Is the project able to share tools, methods, and practices *beyond transferrable* deliverables?

Cost-efficiency – Feasible with the available resources and within the expected timeframe?

Some considerations on mainstreaming

Terminology is abused, sometimes out of context.

It's an ambitious objective: to re-use results and processes at a wider operational, strategic, policy level (could be local, regional, national, or even European).

Key is to select very carefully the **potential "receivers"** (Interact, 2020).

Contacts should be developed before the project ends (or work through existing networks and partnerships). Find "your" network to develop

How to communicate? (Steps 4 and 5)

Transform and adapt messages to your target (tailor-made products and messages), but do not undersell or diminish your results!

Combine:

Thematic communication (project results et simila)

Methodological communication ("how to" is equally important)

Consider the **multiplier effect** the EU can ensure you.

Examples and good practices

Examples and good practices(*)

CBC Italy-Croatia, ENI CBC Mediterranean, North-West EU CBC, Central Europe: **dedicated calls for projects**

Interreg CBC Mediterranean: modular architecture of projects (see case of PANORAMED)

Non-CBC example: **Grand Est Region** (France), capitalization process to analyse the added value of EU projects

Non-CBC example: **Bridging the Gap**, joining forces to enhance advocacy efforts for inclusive public policies and international cooperation efforts via a three-pillar strategy

Questions? Comments? Doubts? Thoughts?