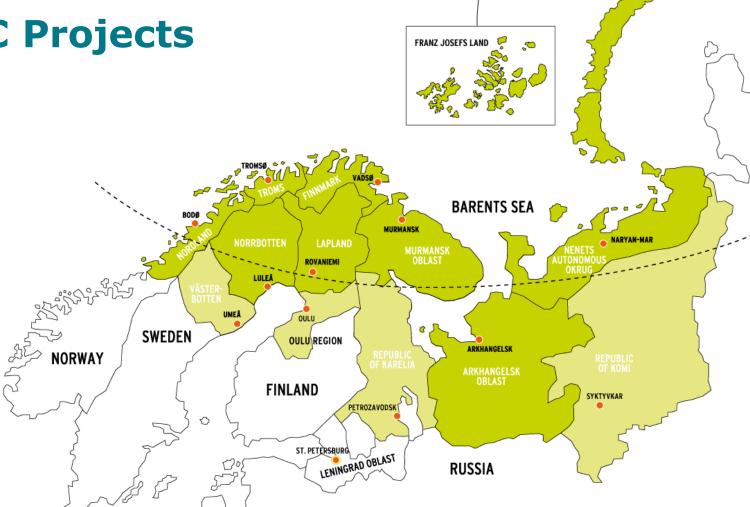


Focus on indicators

Event for Kolarctic CBC Projects

29.4.2021



SLIDO: exercises and Q&A sessions





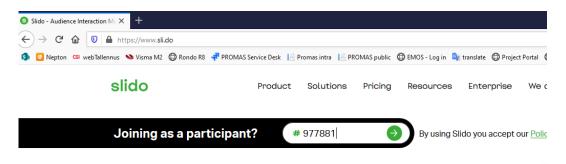
Participants have access to these features:

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1nd SLIDO warm-up: What are your expectations your project? (you can choose multiple)



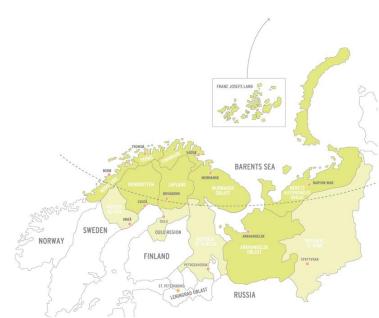
- Increased understanding of how to make a change (on your chosen field)
- New international cooperation networks / forms of cooperation established
- A number of people have learned new skills
- Engagement of people to activities on your field
- New technology / deployed (/installed)
- New tools have been developed
- Business opportunities have emerged
- New service models have been developed / deployed
- Better infrastructure in Kolarctic region
- Other





2nd SLIDO warm-up

- What would best demonstrate your project's success? Please write one short sentence, or say aloud
- e.g. number of people use new methods in their work; a permanent training programme established; new active participants in environmental actions; more people have positive attitude towards industries



To promote the attractiveness of the region by increasing viable economy, good quality of life, nature and environment

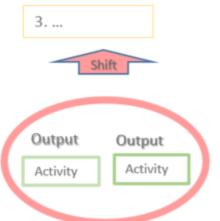
Specific objective / Outcome:

The purpose of your project (see your Project Plan)

In the Kolarctic CBC context, this should be related to the overall objective and thus, regional development

1. Sub-objective / work package





Resources:

Output

Activity

Activity

Programme financing, own contribution

Activity

OUTPUT



- What is "produced" in your activities
 - examples: guidelines, reports, training programme, leaflets, workshops...
- These are tools your project produces in order to bring about the desired change
 - "In a series of workshops (activities), we collaborated with researchers and industries to produce a guideline (output), which will be introduced to authorities (target audience) who are responsible for environmental protection."
- Ouput indicators mark the progress in producing the outputs.
 Usually in the form of "how many, how much"
 - 5 workshops with participation from local environenmental authorities organised
 - 1 guideline for best practices produced



OUTCOME

- Outcomes are the changes your project made with the activities and outputs.
 - Example: increased communication between public authorities and industries; new practices adopted in railroad maintenance operations
 - "In a series of workshops (activities), we collaborated with researchers and industries to produce a guideline (output), which will be introduced to authorities (target audience) who are responsible for environmental protection. A training (activity) to the authorities was organised. Two out of three authorities adopted the new methodology for measuring emissions (Outcome)".
- Outcome indicators are there to check, that what to what extent the outcomes have happened. E.g. what proportion of target audience has achieved the outcome?
 - "Environmental authorities in 7 out of 13 municipalities have adopted the common methodology developed in the project."
 - Share of population that has changed their attitude towards xyz





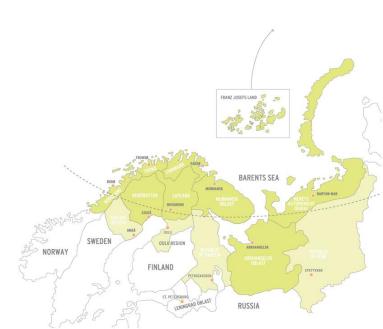
- Expected wider societal impact of reaching the outcomes, usually observed / verifiable only in long-term
 - "A training (activity) to the authorities was organised. Two out of three authorities adopted the new methodology for measuring emissions (Outcome). In five years, all environmental authorities were using the compatible methodology, and common standards for emission regulation were established. Concequently, the emission levels in the region's industries are expected to decrease by 10 %"
- Impact indicators usually require monitoring also after the project has ended
- Sources of verification quite often external
- Usually a project is only one element contributing to the observed change.
 - "the pollution levels will be decreased by 10 % from the level of 2020"

SLIDO!



 Please have a look at your project plan: do your indicators measure progress in reaching outputs or outcome? Or perhaps impact?

- Output
- Outcome
- Impact



Kolarctic Programme indicators – an example Co-funded by

Progress indicators: how the Programme is performing. Ongoing monitoring of activities

How many calls for proposals were organised? Target value:

Average score of applications on CBC quality. Target value:

How many information events were organised? Target value:

How many visitors on the website? Target value:

Number of Joint Monitoring Committee Meetings. Target value: Thematic indicators (COIs and SOIs): compiled from projects' interim reports

SOI 1. Number of participating institutions/organizations cooperating across borders for viability of Arctic economy, nature and environment. Cumulative target value:

SOI 1.1 Number of males SOI 1.2 Number of females Cumulative target value:

SOI 2. Number of participating young entrepreneurs/SMEs cooperating across borders for business cooperation and development. Cumulative target value:

COI 2. Number of enterprises substantially and actively involved in projects as final beneficiaries. Cumulative target value:

SOI 3. Number of participants in cross-border activities implemented by projects enhancing the culture and/or traditional livelihoods of indigenous people. Cumulative target value:

Result indicators: to be checked from regional statistics, expert interviews...

RI 1 Expert panel statement on the cooperation between economic and environment fields within common interest

RI 2. Number of young people employed in the Programme area;

RI 3. Energy production capacity in MW of facilities using renewable energy and energy efficiency solutions;

RI 4. Number of synchronized interregional practices on the example of oil spill response system

RI 1 Expert panel statement on the cooperation between economic and environment fields within common interest

Indicators in Kolarctic CBC Programm Co-funded by standard and large infrastructure projects the European Union

THEMATIC INDICATORS (see PROMAS / your project plan)

- Common Output indicators for ENI CBC (COI)
 - COI's are indicators for all ENI programmes. Programmes have chosen the indicators that suit their needs
 - The purpose is to achieve better communication about programme achievements
- Programme-specific output indicators (SOI)
 - Programme-specific output indicators (SOI)
 - Indicators created for specifically for the programme (e.g. kolarctic). Meaning SOI's are different for each programme

PROJECT SPECIFIC INDICATORS (see PROMAS / your project plan)

Tailored to tell the story of your project

RESULT INDICATORS (see your logical framework Annex B and Result indicators Annex F; does not concern micro projects)

Matching the project impact to the Programme objectives

Thematic indicators: Programme Common Output Indicators – Why and What for?



Background: Besides the Kolarctic 2014-2020 Programme which co-financed by EC*, Russia, Finland, Sweden and Norway, there are more six CBC Programmes funded by the Member States and Russia. Here is the full list:

- 1) Kolarctic Programme
- 2) South-East Finland-Russia Programme
- 3) Karelia Programme
- 4) Russia-Estonia Programme
- 5) Russia-Latvia Programme
- 6) Russia-Lithuania Programme
- 7) Russia-Poland Programme

In order to **coordinate** these Programmes by the EC and participating countries and **to ease aggregation of achived all Programmes' results**, there were defined **Common Output Indicators** which are shared by all the Programmes.

Indeed, a number of SMEs, female and male participants, project events, km of surface covered by improved shared environmental monitoring capacity or joint monitoring actions etc. are something which is in common and related to **each** Programme.

* - in total, the EC co-funding over 25 Programmes all over the Europe and at its external borders

Thematic indicators: Programme Specific output Indicators – Why and What for?



Background: Having known that there are many Cross Border Cooperation Programmes and all of them are located in their **specific territories** and have **their own particular needs**, the EC has defined the list of the Specific output Indicators from which **every Programme selected their own specific output indicators**

- For example, the major part of the Kolarctic Programme area is located on the sub- Arctic and Arctic territories and their needs can be different from those Programmes which are located down to the South
- ➤ The same with the assessment of the needs of the Programmes' territories the project aimed at development of e-health system in hard-to-reach areas are more relevant to the Kolarctic Programme due to low density of population and a big number of remote areas in the North which is not the normal case for the southern part of Europe



Programme Thematic Indicators – Why and What for?

Why it is so important to Programme that projects have to define and collect indicators correctly?

 In principal, the Programme Result Indicators are depending on Projects Result Indicators. Both of them should be handled carefully. It's like construction of a building, we all are correlate on each other to ensure it's being bulid as it was designed to be built and withing the defined budget





Thematic indicators (COI, SOI) in practice



со-типаеа by the European Un

Common definition for both **projects** and Kolarctic CBC **programme**

- Programme has set target values (expected achievement of all projects, total)
 - Desing of calls for proposals, evaluation criteria, activites...
- Projects have set target values
 - Monitoring of the achievement, steering of the project, correcting the course, putting emphasis on delays...
- **Projects** will report the achieved values
 - How well did the project deliver the outputs and outcomes?
 Assessment of the project
- Programme compares the programme target values to projects' cumulative target values (expected achievement of all projects, total)
 - Steering CfPs, project selections...
 - Monitoring the project achievement from interim reports, directing calls for proposals
- Programme will compile the values from project reports, and report to EC:
 - How well did the programme deliver the outputs and outcomes in relatio to the target values? Assessment of the programme





Programme Result Indicators – Why and What for?

Why indicators are so importnat to Programme? Background:

- The European Commission together with participating countries Russia, Finland, Sweden and Norway have agreed that they want jointly develope our programme regions which are located far away from big wealthy cities and capitals and thus are needed extra support from the countries
- The above mentioned parties have defined Thematical Objections (TOs) which are primarily needed to be improved in the Programme area and defined the amount of money allocated for these TOs: 63,4 MEUR/Kolarctic 2014-2020
- The EC and participating countries have defined Programme Results Indicators
 which are meant to serve as the main justification and evidence that the
 Programme really reached its settled goals. How does it goes in the Programme:
- Experts from all countries got together before the launching of the Kolarctic 2014-2020 and through **peer-to-peer discussion made an assessment** of the selected Programme Results Indicators.

They presented their expert vision and assessment per each indicator (see an example in the next slide):



Programme Result Indicators – Why and What for?

Source: "Monitoring and Evaluation Plan of the Kolarctic 2014-2020"

RI3: Electricity production in GWh of facilities using renewable energy and energy efficient solutions

Measurement unit	<mark>GWh</mark>
Baseline value	39 097 (this is amount of electricity produced by reneable energy upon the
<mark>(2011)</mark>	experts' assessment in 2011)
Target value	41 052 (this is a goal that the Programme is supposed to reach at its end)
(At the end of the Programme period, using	
latest data available)	

- The group of experts will make a **midterm assessment in 2021** to see how the Programme implementaion goes and there will be a **final assessment** after the Programme's closure.
- ➤ These results will be a tool for the EC and participating countries to see if the money allocated to the Programme was spent on purpose and the goals are fulfilled.

For this particular table: this Programme Result Indicator will be assessed as successfully achieved if at the end of the Programme the electricity production produced by renewable energy will be increased up to 1955 GWh (difference between baseline value and target value)

Result indicators in practice



Projects and Kolarctic CBC **programme** (can) have own sets of result indicators, therefore the calculation methods and/or definitions are different

- Projects' result indicators tell about projects' contribution in the sector the chosen RIs are measuring. You are not expected to use the Programme calculation methods. The values will not be compiled on programme level.
- Programme result indicators measure the overall societal change in the programme region
- Combining the data from project result indicators, and comparing it to the programme's targets, the programme aims to assess what kind of impact as a sum of all the projects' contribution, made to the programme region.
- Programme will compare the target values and realised values at the end of the programme period, and provide an overview about the project's contribution to the numbers.





Thematic indicators, reporting







Indicator Description Reporting			
SOI 1. Number of participating institutions/organizations cooperating across borders for viability of Arctic economy, nature and environment	Number of organizations or enterprises that have cooperated or started cooperation across borders with the help of your project's support during your project time. The outcome of cooperation is expected to enhance viability of Arctic economy and / or nature and environment	 Number of organisations / institutions The name of organisations / institutions Their role in the project (should be connected descriptive part of your project activities / results) Method of counting 	
SOI 2. Number of participating young entrepreneurs/SMEs cooperating across borders for business cooperation and development	Number of SMEs or new entrepreneurs participating in cross-border cooperation across borders with the support of you project activities.	 Number of SMEs / young entrepreneurs / young enterprises The name of SMEs / young entrepreneurs / young enterprises Their role in the project (should be connected descriptive part of your project activities / results) Method of counting 	
SOI 1.1 Number of males SOI 1.2 Number of females	working or participating in the project activitiesworking or participating in the project activities	 Number of males Number of females Number of others, if relevant Method of calculation (e.g. number of active participants from organisations reported in SOI 1 and SOI 2) 	
COI 2. Number of enterprises substantially and actively involved in projects as final beneficiaries	Number of enterprises directly involved as final beneficiaries in cross-border activities organized by the project. Substantial and active involvement: To be counted as an enterprise "substantially and actively involved" in the activities produced by the projects, the enterprise belongs to the target group of the project and/or has been a direct beneficiary of support of any kind (incl. all forms of non-financial support such as such as guidance, consultancy, etc).	 Number of enterprises Names of enterprises Their role in the project (should be connected descriptive part of your project activities / results) 	

Reporting the thematic indicators, PA1 2/2

Indicator	Description	Reporting	
SOI 3. Number of participants in cross- border activities implemented by projects enhancing the culture and/or traditional livelihoods of indigenous people	Number of participants in project-organized cross-border activities that enhance the culture and/or traditional livelihoods of indigenous people to strengthen their competence, maintain and develop their traditional livelihoods and create new source of income.	 Number of participants in your activities fitting the description Please remember to include a description of activities in the descriptive part of report 	
SOI 4. Population benefiting from cross- border activities in the field of renewable energy and energy efficiency solutions	Indicator covers the population of a certain area expected to benefit from carried out cross-border activities in the field of renewable energy and energy efficiency solutions. The cross-border activities in the field of renewable energy and energy efficiency solutions must be a direct consequence of the Programme support.	 Number of people benefiting from the activities you have carried out on this specific field The methodology for calculating the value 	
COI 16. Surface area (km2) covered by improved shared environmental monitoring capacity or joint monitoring actions	Surface area covered by joint monitoring actions, or actions and leading to an improved capacity in joint monitoring as a direct consequence of the support. May e.g. include setting up compatible data, information exchange systems, new equipment, etc., in the fields of biodiversity loss, pollution, environmental risks, climate change and ecosystems transformation.	 As activities in this field vary, please indicate the calculation method and the type of monitoring action. Please focus on the areas that are directly being monitored or documented in your project. 	
COI 17. Number of persons actively participating in environmental actions and awareness raising activities	Number of citizens/students/pupils etc. actively participating in environmental actions and awareness-raising activities (e.g. promotion of energy efficiency) that are organised with the Programme support / organised by the programme.	 Number of participants Please remember to include a description of activities in the descriptive part of report (we should also know what was the activity about, what was it's scope and contribution to project outputs or outcomes) 	

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Indicator	Description	Reporting
SOI 5. Number of participating institutions/organizations cooperating across borders	Number of institutions, organisations or enterprises have cooperated or started cooperation across borders with the help of your project's support during your project time. The outcome of cooperation is expected to enhance viability of Arctic economy and / or nature and environment.	 Number of organisations / institutions The name of organisations / institutions Their role in the project (should be connected descriptive part of your project activities / results) Method of counting
SOI 5.1 Number of males	working or participating in the project activities	Number of malesNumber of females
SOI 5.2 Number of females	working or participating in the project activities	 Number of remaies Number of others, if relevant Method of calculation (e.g. number of active participants from organisations reported in SOI 1 and SOI 2)
COI 27. Total length of reconstructed or upgraded roads, km	The length of roads where the capacity or quality of the road (including safety standards) was improved as a direct consequence of the support.	Number of km
SOI 6. Population covered by developed transport and communication networks as the direct consequence of the Programme support, number of persons	Population of a certain area that benefit from cross-border activities targeted to development of transport and communication networks. The developed transport and communication networks must be a direct consequence of the Programme support. Indicator includes improvement of existing transport and communication networks or introduction of new transport and communication networks as a direct result of activities.	 Number of people benefiting from the activities you have carried out on this specific field The methodology for calculating the value

Reporting the thematic indicators, PA 2 2/

Reporting the thematic maleators, i A 2 2/2			
Indicator		Reporting	
COI 29. Number of additional ICT based tools developed supporting cross-border cooperation	ICT based tools developed to support cross-border cooperation. May include new joint databases, information exchange portals, other joint logistics or decision-support systems, etc. The developed tools must be a direct consequence of the Programme support.	 Number of ICT based tools From the report is must be clear which kind of tools these are 	
SOI 7. Number of participants in cross-border activities implemented by projects improving the border management and border security, mobility and migration management	Number of participants in cross-border activities that aim to improve the border management and border security; mobility and migration management;	 Number of participants Please remember to include a description of activities in the descriptive part of report (we should also know what was the activity about, what was it's scope and contribution to project outputs or outcomes) 	
COI 35. Number of border crossing points with increased throughput capacity	The number of border crossing points with increased throughput capacity as a result of new or improved efficiency and security measures, improvement of infrastructure and/or equipment at the border crossing points, improvement of border management operations, customs and visas procedures, etc. Also includes newly constructed border crossing points.	 Number of improved border crossing points A crossing point implies in general the crossing points on both sides of a particular border and should be counted as one crossing point. Improvements at a particular crossing point resulting in improvements in throughput capacity for several modalities in parallel (e.g. both for road and rail) must still be counted as only one crossing point. 	
COI 36. Increased throughput capacity of private cars on land border crossing points	Estimated additional increase of the throughput capacity of private cars during 24 hours. The indicator measures the additional estimated theoretical maximum 24 h capacity and not actual traffic flows. The increase in capacity must be a direct consequence of the support.	 No. of private cars / 24 hours Increased capacity in two directions over a border should be reported as summated throughput capacity increase for the entire crossing point. 	
COI 38. Increased throughput capacity of persons on land border crossing points	Estimated additional increase of the throughput capacity of persons during 24 hours. The indicator measures the additional estimated theoretical maximum 24 h capacity and not actual flows of persons. The increase in capacity must be a direct consequence of the Programme support.	 No. of persons / 24 hours Increased capacity in two directions over a border should be reported as summated throughput capacity increase for the entire crossing point. 	

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Common notions

- When talking about **activities**, we refer to events, consultations, gatherings, campaigns, trainings, conferences, workshops etc. that are organized by the projects with Programme support. In other words, please count in only the activities, which would not have been carried out without the project.
- When calculating participants (either juridical or natural persons), please focus on the active participants. In case your project organizes a sub-event (e.g. a thematic workshop in a big forum), please calculate the participants in your session, only.
- Please accompany your data with description of **data-collection methods**. You are also encouraged to specify indicators and add qualitative remarks if needed for reporting your project's reach and impact properly. We have a large variety of projects with very different types of activities, and therefore combining the information to report the Programme Outputs and Results in a reliable way will require some background information.
- Avoid multiple counting whenever possible Q
- Values should be verifiable, and directly resulting from your project activities Q

Q&A answering your questions



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Q&A



- The thematic indicators don't catch all your outputs and results?
 - Use project specific indicators! You are free to develop them along the way, if there is a need
- Your data coverage is wider / narrower than in the presented thematic indicators?
 - You can make sub-categories to thematic indicators when it is important for portraying your project
 - Project specific indicators give you a chance to report important values such as total number of people / organisations your project has reached (audience in seminars, workshops etc.)
 - Use all the relevant information ©
- Your target values for indicators in project plan seem unrealistic
 - Discuss with your contact person in the MA

Q&A



- Covid-19 impact on collecting indicators: Indicators, related to personal meetings and panel statements (offline) shall it be changed for the web tool (online) ones?
 - Yes, this is okay
- **COI 2.** Number of enterprises substantially and actively involved in projects as final beneficiaries should the enterprises that are not project partners but actively involved to the project implementation, including sub-contractors be counted in this COI2?
 - Final beneficiary: the legal and natural entities that are affected by the problem your project is solving, and who will thus benefit your project activities ("end users")
 - Enterprise: Organisation producing products or services to satisfy market needs in order to reach profit. The legal form of enterprise may vary
- **COI 16.** Surface area covered by improved shared environmental monitoring capacity or joint monitoring actions what is the measurement methodology was applied to calculate a number of km and shall a project applies the same methodology or it can develop its own?
- **SOI 4.** Population benefiting from cross-border activities in the field of renewable energy and energy efficiency solutions how the **data** represented by projects will **be measured/verified** if population is counted by thousands of people?
 - COI 16 and SOI 4: The project is expected to use its own methodology, as the activities reported under this indicator vary. The harmonization will be made on Programme level whenever it is possible. Please keep in mind, that this indicator measures outcomes (change observable at the end of project), not impact (a prospect for change in long term)
 - SOI 4 Indicator covers the population of a certain area expected to benefit from carried out cross-border activities in the field of renewable energy and energy efficiency solutions. So the question is about the capacity of your solution to benefit population. The solution must be in place, at it must be available for the calculated population in the moment of reporting.
 - Verification: the evidence (e.g. building with energy efficient solution; district heating using bioenergy in use, energy distributed to a
 certain area; cameras / censors; new geospatial data with common standards) should be in place, and having provided your methodology,
 the calculation can be repeated by external auditors



- **SOI 3.** Number of participants in cross-border activities implemented by projects enhancing the culture and/or traditional livelihoods of indigenous people *should the* **speakers** of seminars and workshops be counted in this SOI3?
 - This is okay (unless they are calculated in SOI 1.1 / SOI 1.2 (PA 1 projects) or SOI 5.1 / 5.2 (PA 2 projects)
- **SOI 6.** Population covered by developed transport and communication networks as the direct consequence of the Programme support should a project count those who is crossing by territories of the project implementation targeted at improvements of transport network and how it can be measured/counted? The number of local people can be taken from the statistics, but what to do with the one-time travelers/network users?
 - Focus is on population of the region, so those who live in the area of your solution's (road construction, installation of broadband...) influence should be calculated. However, there may be multiple approaches, and if your industry has a standard way of calculation (e.g. road users), you can use that as long as you describe the methodology.





- COI 36. Increased throughput capacity of private cars on land border crossing points – how can the technical maximum of capacity be checked?
- **coi 38.** Increased throughput capacity of persons on land border crossing points *how the project data/indicators can be verified?*
 - Please cooperate with the crossing point's personnel to determine the methodology – how has the capacity been measured before? The same methodology should be applied before and after your project activities, as the information must be compatible.
 - Verification: a) checking that the improvements made by your project are in place, and b) by applying the same methodology in "after project" conditions.



Reporting result indicators



REPORTING THE RESULT INDICATORS (measuring impact, mostly)



- They will not be compiled on Programme level!
- "What are my result indicators and how should I count them?"
 - Please check your project plan: Result indicators (Annex F). You have chosen the fields where you are contributing, and will use your chosen methods for collecting information and calculation.

Name of the Programme Result Indicator	Name of the <u>Project</u> Result Indicator	services/infrastructure, conducted among a sample of population in the Programme area Enhanced the equal living standards by	Quality of ICT services and infrastructure (RI8)
RI1. Expert panel statement on the cooperation between economic and environment fields within common interest			Enhanced the equal living standards by developed ICT services throughout the Programme area (RI 8)
	Baseline value and measurement unit:		Baseline value and measurement unit: 0 (2016)
Describe on how the project is going to contrib	ute to this Programme Result Indicator:		and in 2020: 1 (number of ITC services developed) pcs
		Describe on how the project is going to contribute	to this Programme Pesult Indicator:
RI2. Number of young people employed in the Programme area	Number of young people employed in the Programme area	the Describe on how the project is going to contribute to this Programme Result Indicator. The Project enhances understanding of current/planned, public/private ITS projects and applic	
	Baseline value and measurement unit:	GLONASS and autonomous vehicles) relevant to the Ba	arents region, an implemented ICT tools supporting the
	0 people; target value: 3 people	cross-border cooperation. The Project is going to (1) find the ICT based tools developed or being supporting cross-border cooperation in the Barents region and (2) participate at least in one of the	
Describe on how the project is going to contribute to this Programme Result Indicator: The project is going to involve the work of young researchers and PhD students throughout the entire duration of the project.		ITC based activities being implemented by ongoing projects improving the border management and borde	

services/infrastructure, conducted among a sample of population in the Programme area		
	Baseline value and measurement unit: 0 (2016) and in 2020: 1 (number of ITC services	

- Is the plan realistic?
- The Grant Contract does not oblige you to continue monitoring and report the values after the project implementation time has ended. In most cases, your result indicators actually measure outputs or outcomes.
- Strong recommendation to keep a track on the impacts!
- **EXCEPTION LARGE INFRASTRUCTURE PROJECTS!** The infrastructure component should be in place for at least 5 years

The result indicators PA 1 – please report of under indicators that are relevant!



- RI1. Expert panel statement on the cooperation between economic and environment fields within common interest
- If you have chose this indicator, you may have, for example, a steering group rating here
- RI2. Number of young people employed in the Programme area
- Young people employed in your project directly? In start-ups launched thanks to your project?
- RI3. Electricity production in GWh of facilities using renewable energy and energy efficient solutions
- E.g. the capacity of your project's renewable energy production solution
- RI4. Number of synchronized interregional practices on the example of oil spill response system
- No. Of your solutions in place? Is it about oil? Is it another field where the practices are synchronised?

The result indicators PA 2 – please report only under indicators that are relevant!



RI5. Expert panel statement on the East West Transport Corridor and communication services

- If you have chose this indicator, you may have, for example, a steering group rating here
- RI6. Estimation of tourism flows in the Programme (measured in the number of overnight stays)
- Do we have any projects contributing to this?
- RI7. Estimated travel time on the reconstructed or upgraded roads
- Your indicator here may be, e.g. "Total length of reconditioned road"
- RI8. Qualitative survey regarding quality of ICT services/infrastructure, conducted among a sample of population in the Programme area
- If you are developing ICT services, for example, this may be a survey for target audience / final beneficiaries
- Number of installed ICT solutions?
- RI9. Annual number of private cars crossing the border as a ration to number of customs personnel directly employed at the border crossing points
- Better (more fluent) and efficient border crossing procedures stated.

Q&A answering your questions



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Q&A



- RI2. Number of young people employed in the Programme area does the Programme consider youth people aged between 15 and 24?

 Yes. If your country as another definition, and you would like to use that, please indicate your range in the final report
- RI7: Estimated travel time on the reconstructed or upgraded roads should be counted by hours or minutes?
 - Either way, as long as you state your unit (we can convert in the MA ©). However, no need to report this unless you have stated you will do so in the Annex F.
- RI8: Qualitative survey regarding quality of ICT services/infrastructure, conducted among a sample of population in the Programme area are there recommendations how to develop a qualitative survey and how the results of it will be verified?
 - Use whatever serves reporting your project results. Please keep in mind yourse target audience.

COVID 19, misunderstandings and CHANGES in target values?



- Possible drivers for change:
 - Changes in the operational environment
 - Changes in the project activities
 - Very rarely, requires an approval from JMC: Changes in the project objective
- Adaptation activities may be necessary due to the changes -> are your indicators still relevant for measuring outputs, outcomes?
- Officially, the target values of thematic indicators will not change.
- Operationally, the project can request a change to update the expected target values by updating the logical framework.
- Changes must be well-justified
- Quality! focus on things that are relevant for your project goals!



Being (as) practical (as the MA can be):

- Lacking behind in outreach?
 - Check your project's objectives, and planned outcomes (changes your project is going to make)
 - Check your monitoring data: What activities are failing to deliver? What outputs are failing to deliver? Why?
 - Do I have to change something about the plan to reach the objectives (e.g. modify / add activities)?
 - How does the change influence your indicator values?
- Ask peer support from other (Kolarctic) projects: brainstorming, common planning, common events? Ask your contact person about projects on same field.

Tips



- Agree on the methodology for collecting data, and the target values of each partner. Thematic indicators and project specific indicators for the Kolarctic Programme is only a part of this. In addition you may / must monitor
 - The schedule, the budget, quality of your activities / outputs, communication targets...

 You can describe expected / observed wider societal impact in the final report in free format. Expected impact should not be reported in thematic indicators.

• Contact your contact person in MA whenever in doubt ©

• Interesting outcomes / impacts you did not foresee?

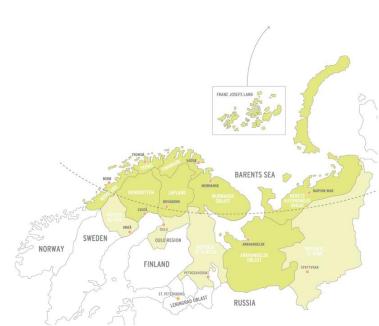
How does the MA monitor and evaluate the projects?

- Co-funded by the European Union
- Monitoring: communication with the contact person!
- Checking project updates, final reports
- Possible on-the-spot verifications
- Result oriented monitoring



Please give feedback!

• LINK: https://forms.office.com/r/DbuTn6RYep





Thank you for your attention!

